Stockton Center for Community Engagement
Impact of Service
Partners Report

Purpose: to assess the impact of community partners' experiences with civic and service learning partnerships with faculty/staff over the past year.

Response rate: 85 surveys were completed.

Survey method: online via Qualtrics survey.

Data collection period: April and May of 2018

Sampling method: non-probability sampling.

Findings

Sample Characteristic

A checklist question indicating the number of years the agency/organization has been involved in community partnerships with Stockton revealed that more than one-half of the respondents (51.76%, $n = 44$) has had a partnership with Stockton of "more than six years." The following graph shows all the responses.
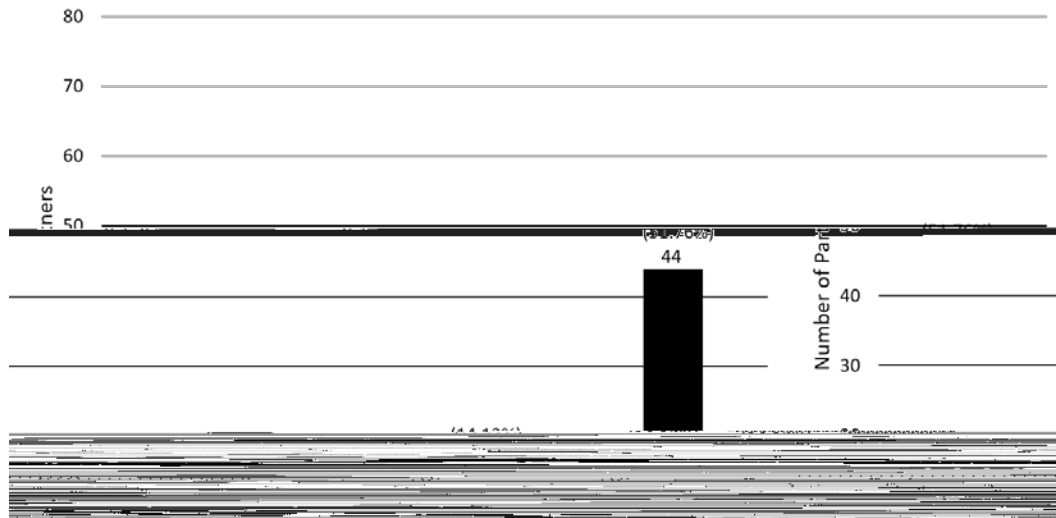
Types of Partnerships with Stockton University

Community Concerns/Needs Met by the Partnership with Stockton

A checklist question for respondents to select all that apply showed education/youth development as the "concerns/needs" that the partnership meets. Among the responses, "education/youth development" was selected 58 times. The following graph shows all the

The following is a sample of responses for "other"
"Job placement"
"Family stability"
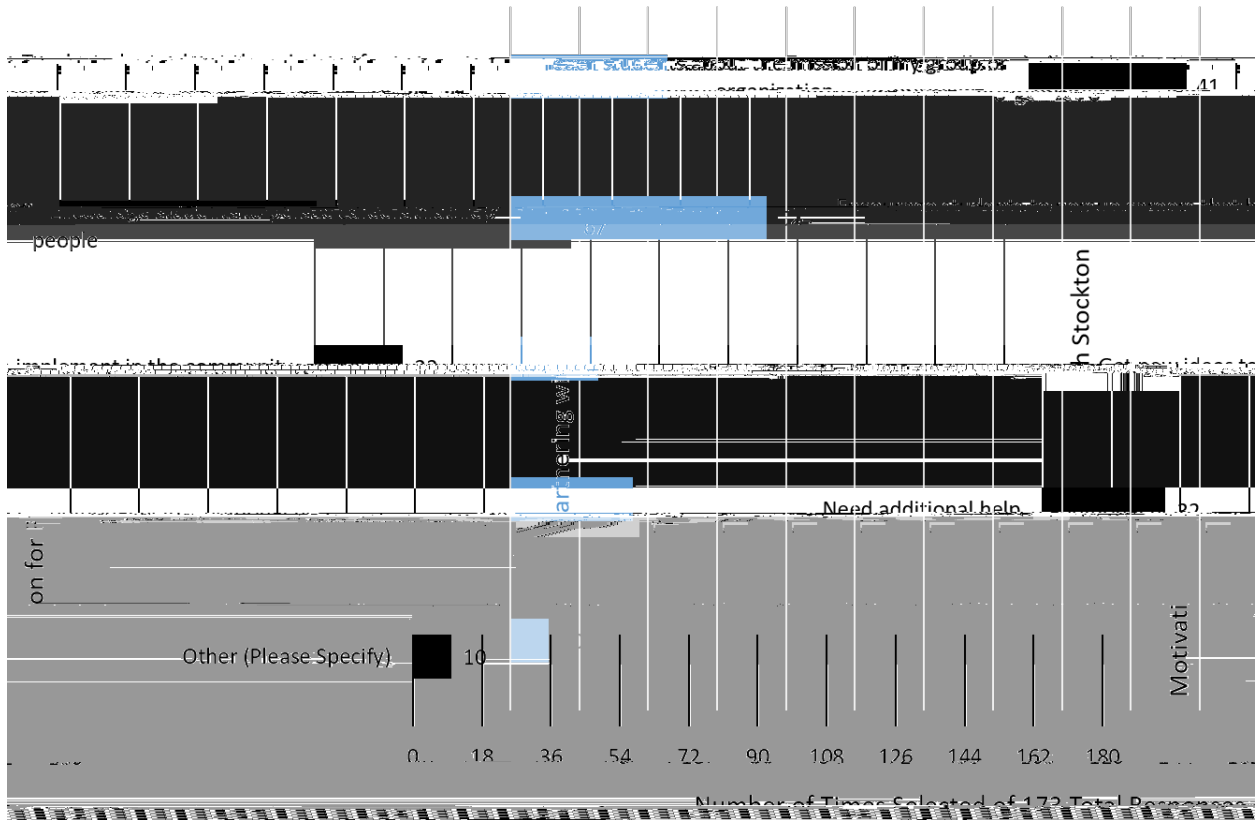"Parenting/welfare to work"
"Addresses minority groups"
"Mental health/drug addiction"
"Secondary education/career preparedness"

Motivation for Partnering with Stockton

A checklist question for respondents to select all that apply showed "encourage students to pursue careers that help people" as the main motivation for partnering with Stockton University in community projects. Amppltharem 2 (j)4ymarept1 (meojJP)15to

people

Stockton

Need additional help

Other (Please Specify)   10

0   18   36   54   72   90   108   126   144   162   180

Number of Times Selected of 173 Total Responses

The following is a sample of responses for "other"

"Partner for a lasting impact for a better community!"

"Give Stockton students an opportunity to experience hands-on service and learning through the agency"
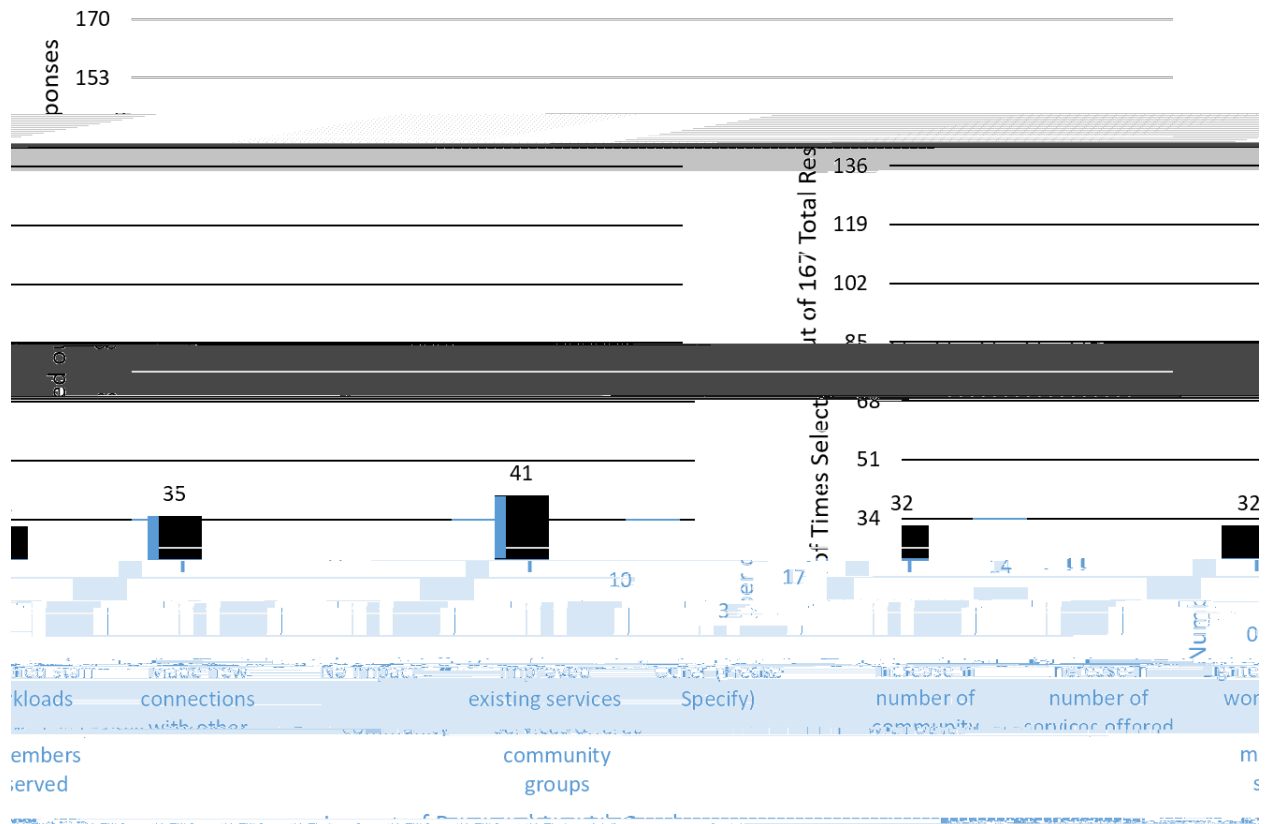
"To teach social work in action"

"Anchor institution in the community"

"Volunteer recruitment and help for the elderly"

Impact of Partnership with Stockton

Among the respondents who indicated how the partnership with Stockton University impacted their agency/organization, a checklist question to select all that apply revealed that "improved existing services" was selected 41 times. The least selected item was "no impact", which was selected three times. The following graph shows all responses.
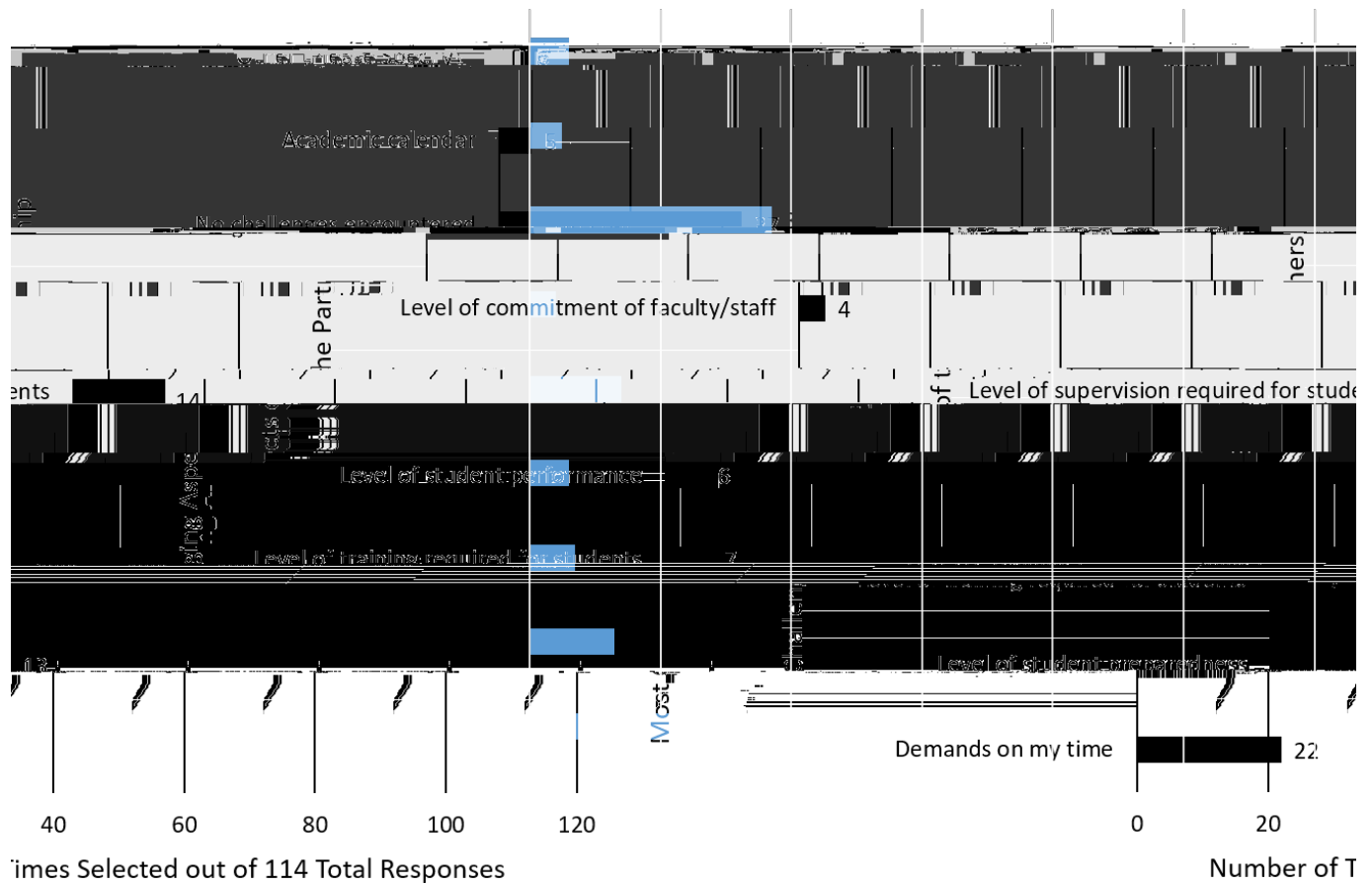
170
153
136
119
102
85
68
51
34

out of 167 Total Responses

Number of Times Selected

35   41   32   32

10   17

3

workloads   connections with other   No impact   Improved existing services   Other (Please Specify)   Increase in number of community   Increase in number of services offered

members served   community groups   members s

The following is a sample of responses for "other"

"Volunteers have helped with providing services"

"Introduces potential new employees to the agency"

"Provided new well trained staff"

"No current interns"

"Gave us an opportunity to participate in training of students"

Impact of the Partnership Found to be Most Challenging

Among the respondents who indicated "what aspects of the partnership have you found to be most challenging," a checklist question to select all that apply revealed that "no challenges encountered" was selected 37 times. The least selected item was "Level of commitment of faculty/staff," which was selected four times. The following graph shows all responses.

Academic calendar

No challenges encountered

Level of commitment of faculty/staff   4

Level of supervision required for stude

ents   14

Level of student performance   6

Level of training required for students   7

Level of student preparedness

Demands on my time   22

| 40 | 60 | 80 | 100 | 120 |

Times Selected out of 114 Total Responses

| 0 | 20 |

Number of T

The following is a sample of responses for "other"
"The staff/faculty have been amazing!"
"Nothing yet…"
"Interns availability"

Level of Agreement with Statements about the Partnership with Stockton University
Respondents were presented a five-point Likert scale comprised of seven statements about their partnership with Stockton University. The lower end of the scale was "strongly agree" and the higher end of the scale was "strongly disagree." The following table shows the responses.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Has been valuable to this organization	64.71% ($n = 55$)	27.06% ($n = 23$)	8.24% ($n = 7$)	0% ($n = 0$)	0% ($n = 0$)	85

Produced economic benefits for the organization	21.18% (*n* = 18)	21.18% (*n* =18)	36.47% (*n* =31)	16.47% (*n* =14)	4.71% (*n* = 4)	85
Benefitted community members	38.82% (*n* = 33)	48.24% (*n* = 41)	12.94% (*n* = 11)	0% (*n* = 0)	0% (*n* = 0)	85
Helped us to manage our workload	31.76% (*n* = 27)	36.47% (*n* = 31)	24.71% (*n* = 21)	4.71% (*n* = 4)	2.35% (*n* = 2)	85
Helped us to extend our services to more people	29.41% (*n* = 25)	30.59% (*n* = 26)	32.94% (*n* = 28)	5.88% (*n* = 5)	1.18% (*n* = 1)	85
Taught us new ways to address challenges	18.82% (*n* = 16)	35.29% (*n* = 30)	37.65% (*n* = 32)	7.06% (*n* = 6)	1.18% (*n* = 1)	85