

Security Officer

PRIMARY PURPOSE:

Security Officers act as a visual deterrent, intervene and respond to all levels of security and potential emergency needs including acts or threats of violence, emergencies, and life safety threats. This position requires specialized training and physical conditioning. All duties are to be performed in accordance with departmental and property policies, practices and procedures.

PRINCIPAL DUTIES AND RESPONSIBILITIES:

Patrol and monitor all areas of the property, including the exterior by operating a bicycle or company vehicle

Monitor alarm system and surveillance cameras

Provide excellent guest service to guests and employees and resolve complaints and issues involving both guests and employees

Act as a first responder in emergency situations

Perform gaming drops/transactions, including carrying drop boxes and chip carriers

Write reports of daily activities and irregularities such as property damage, theft, guest or employee accidents, or unusual occurrences

Act as a dispatcher to relay information, messages and/or emergencies to or from appropriate personnel using telephones or two-way radios

Assist in emergency situations by securing the scene to prevent further loss or damage, advise personnel of threats and potential threats, summon emergency responders to the incident, and initiate and conduct evacuation procedures

Required to successfully attend and pass all recurring mandatory legal, defensive tactics, first aid, CPR/AED training/drill as a condition of employment

Maintain proficiency in the use of all assigned equipment

This position requires specialized training and physical conditioning.

All Duties are to be performed in accordance with departmental and property policies, practices and procedures.

MINIMUM REQUIREMENTS:

One (1) year customer service experience

High School diploma or equivalent