

PREMIER ENTERTAINMENT AC, LLC

Job Title:	Table Games Dealer	Job Category:	Non-Exempt
Reports To:	Casino Games Floor Supervisor	Position Type:	Full-time, Part-Time
Department/Group:	Table Games	Job Code/ Req#:	00611
Location:	Atlantic City, NJ	Travel Required:	None
Level/Salary Range:	H04	License:	35
Job Summary:			
Exchanges cash for gaming chips according to procedure and deals card games while providing excellent customer service. Premier is an equal opportunity employer subject to the rules and regulations of the NJDGE”.			
Principal Duties and Responsibilities:			
<ul style="list-style-type: none"> • Conducts assigned game according to procedure. • Cooperates with other Dealers when assigned to the same game (Craps). • Controls pace of the game. • Informs the Supervisor Casino Games of any request or unusual play. • Issues to customers the proper amount of gaming chips after completion of the credit authorization procedures. • Must be able to stand for extended periods of time. • Bending mobility required. • Must be able to speak fluently and understand English. • Consistently demonstrates superior customer service skills by displaying outlined service behaviors. • Maintains an upbeat and positive attitude, creates positive energy with gestures and sustains enthusiasm from one interaction to the next. • Creates an atmosphere of luck and celebrates guest’s wins. • Is ready to serve and is informed of daily information; builds relationships by greeting guests with a warm, friendly verbal greeting. • Anticipates needs and provides fast, flawless service. • Checks for satisfaction and effectively resolves service breakdowns when they exist. • Promotes Total Rewards programs and card membership. • Provides a warm farewell and thanks guests for visiting. • Other duties as assigned. 			
Qualifications:			
<ul style="list-style-type: none"> • Skills required for game • Either prior dealing experience or that experience acquired in Dealers School 			
Supervisory Responsibility:			
None			
Work Environment:			
Diverse, fast-paced, deadline driven, multi-project coordination, prioritizing and flexing to accommodate last minute requests and changes.			
Physical Demands:			

